

December 1, 2020

Attn: T32MZ Customers
Futaba Corporation of America
Hobby Radio Control Department

Notice of free inspection of T32MZ transmitter

We have discovered that some inadequate parts were used in the manufacturing process of the T32MZ transmitter. A free inspection is being offered to those who have purchased or received a T32MZ transmitter within the serial number range noted below to determine if your radio was affected by these parts. If you have any questions, please contact us by following the instructions below. We will do our best to prevent this from happening in the future, and we thank you for your continued patronage to our products.

*** Inspection details**

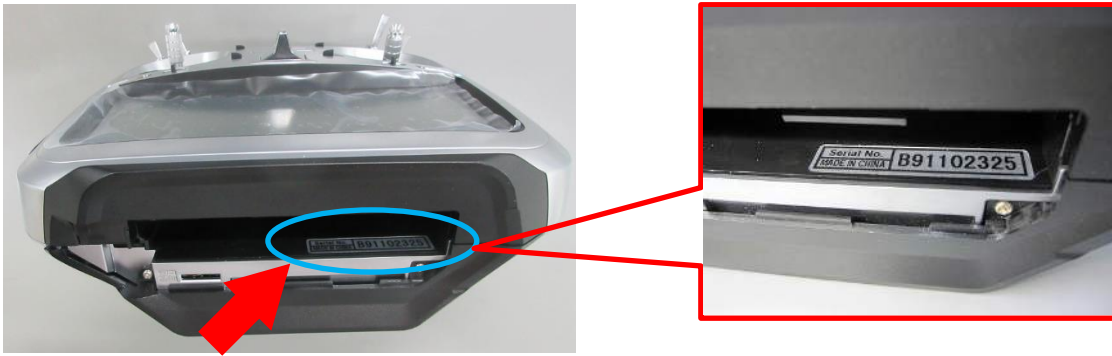
There is a possibility that defective products have been mixed in with the internal wiring of the sticks/gimbals. We will inspect the gimbals and wiring harness of the corresponding lot for defective parts.

*** Determination Method 1**

The serial number is attached to the main battery compartment (red arrow in Fig. 1) which can be found by removing the battery cover. Numbers beginning with "B9" and "C001" to "C010" are subject to inspection. Product serial numbers that start with "C011" or later are not affected.

Corresponded serial numbers

B9 *****
C001 *****
C002 *****
C003 *****
C004 *****
C005 *****
C006 *****
C007 *****
C008 *****
C009 *****
C010 *****



[Fig. 1] Remove the battery cover of the transmitter and check the serial number from the bottom side.

However, products that fall within Determination Method 2 are not covered (inspected).

* Determination Method 2

Products with a red circle sticker on the label attached to the outer box and next to the T32MZ serial number sticker are not applicable (inspected).



[Fig. 2] Display on the outer box label.



[Fig. 3] Display next to the serial number sticker

※How to proceed

Please email ContactUs@futaba.com with the Subject of "T32MZ inspection SN: #####"

Include the following in the body of the email:

Name:

Phone number:

Address:

Serial number of transmitter/s:

※With this we will then get a return shipping label generated.

Please ship in the original case & box, if this is not possible please notify us in the email.